Road Haulage Association Limited Conditions of Carriage 2020:

As a member of the Road Haulage Association, we chose to trade under these terms; they are updated from time to time and we are delighted to share with you the new terms, which have come into effect from the 1st September 2020.

This will be confirmed on all our Invoices and within the Signature section of our Emails to you, as shown below.

"Chiltern Transport & Warehousing Limited uses the Road Haulage Association Conditions of Carriage as they are amended from time to time, and these terms and conditions shall have effect to the exclusion of all other terms including the Customer's own.

Chiltern Transport & Warehousing Limited, will not be liable for fines imposed by any collection or delivery point, for whatever reason; if any of our Clients agree to accept a fine within their own agreed sales agreement, this cannot be passed on and with not be accepted by Chiltern Transport & Warehousing Limited".

Please click here for a full copy RHA Conditions of Carriage 2020 <u>Conditions of Carriage RHA</u> 2020

It is important these conditions are understood by all our Clients and that any "terms or definitions" that you may not recognise, not understand will need to be discussed further; typically these my fall under the following headings "Parties and Sub-Contracting, Dangerous Goods, Loading and Unloading, Obligations of the Customer, Signed Receipts, Transit, Undelivered or Unclaimed Consignments, Carrier's Charges, Liability for Loss or Damage, Fraud, Limitation of Liability, Indemnity to the Carrier, Time Limits for Claims, Lien, Unreasonable Detention/Demurrage, Confidentiality, Law and Jurisdiction - Please ask us for further clarification of any of these headings.

All Companies have their own trading terms, as we do! It is important we identify any gaps or any specific conditions, that are laid down by Insurers, covering things like our Goods in Transit Insurance; within these RHA Conditions of Carriage, we have a specific "Limit of Liability" at £1300.00 per tonne in respect to any goods that are lost, damaged or stolen and therefore, we ask all Clients to have in place, an "All Risk Policy" that will cover the cost of any lost, stolen our damaged goods to their full replacement value, whilst they are in our care.

All goods travelling through our Pallet Network have an increased "Limit of Liability" at £5000.00 per tonne.