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12.02.2021

Dear Keith Croker

I am writing this letter on behalf of Rennie Grove hospice Care. I would like to express our thanks towards you, Chiltern Transport, and Warehousing Limited, for the very generous monthly supply of free packaging for our on-line operation. This allows Rennie Grove to package and send our on line sales all over the world with no packaging cost to the charity and hence generate much more income for our services.

We really appreciate the business relationship that we have with your company and the commitment you have made to us with this ongoing arrangement.

It was a pleasure meeting with you and your team in your offices at Pitstone, giving an opportunity to discuss how our on line business is growing, particularly in light of our shops currently being closed due to COVID19.

Our small team of staff and volunteers that work in our on-line department in Berkhamsted have been delighted with the supply of packaging, allowing us to standardize how we pack items; ensuring goods reach their destination safely.

With much thanks

Deborah Gould

Retail & Trading Director